

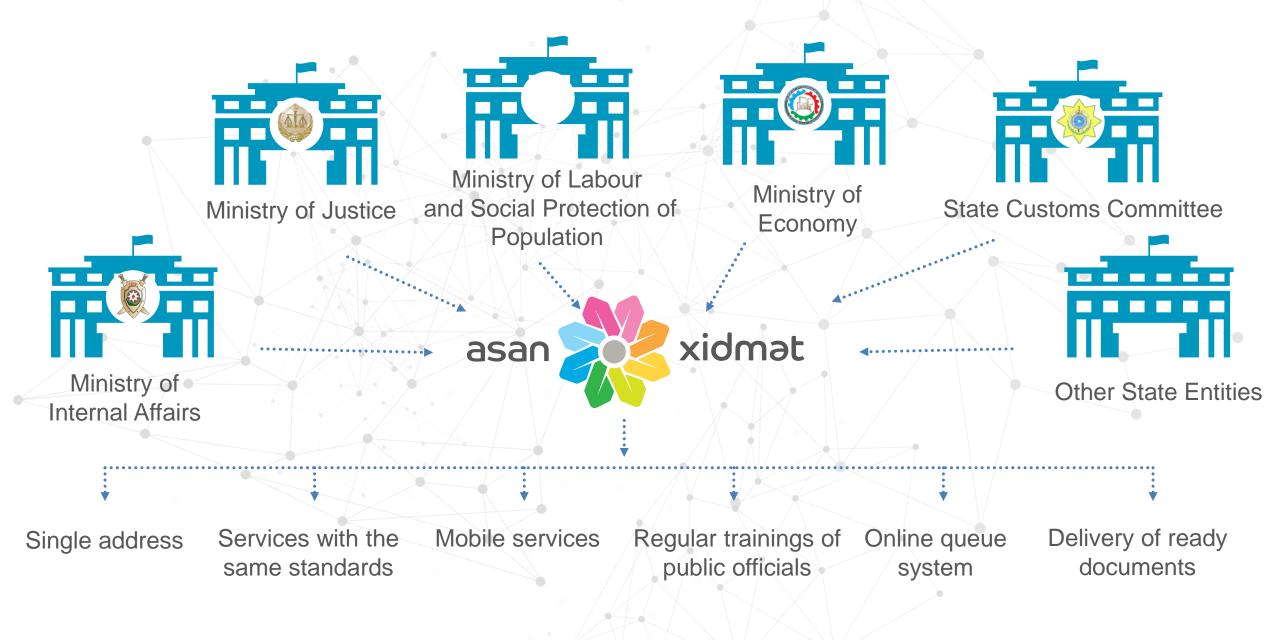
Directions of the SAPSSI



✓ Public Services

✓ Innovations

✓ Social Projects





170 services

15 public organizations

+

190 services

30 private organizations

360 services

"ASAN Life" Complexes 9 "ASAN Life" complexes













































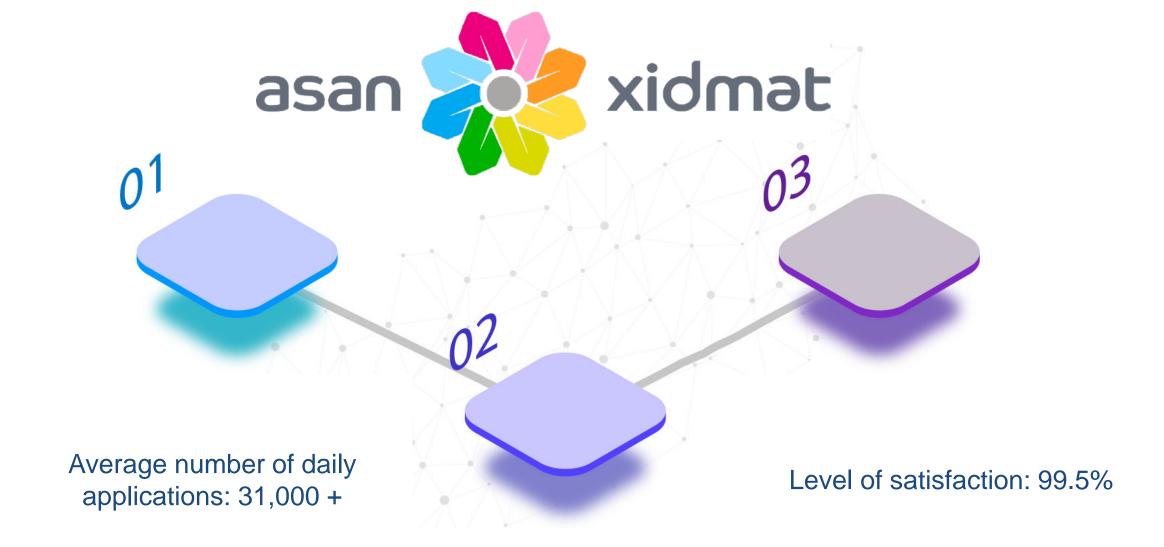
Number of applications by 2023: 62 + mln.









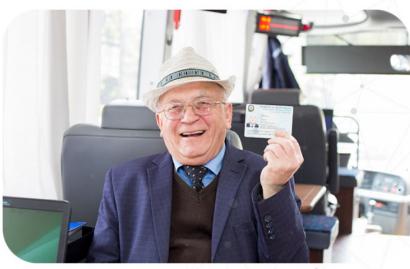




Number of feedback by the applicants: 55%

Mobile Services











By 2023



2.8 mln. +

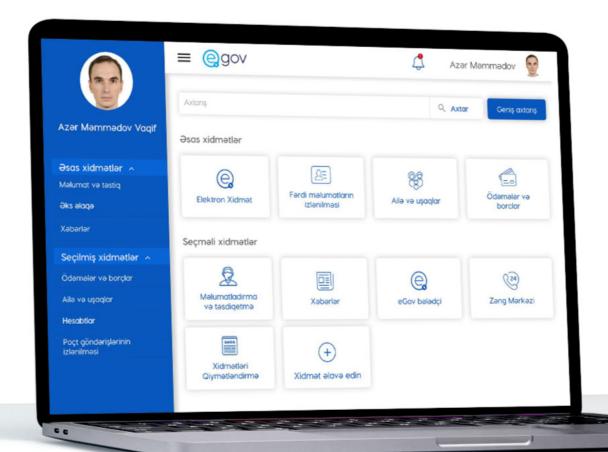
Volunteers





More than 50 aged volunteers

60 volunteers with disabilities



myGOV Personal cabinet

Registry of Public Services (RPS)

www.dxr.az

Number of state entities:

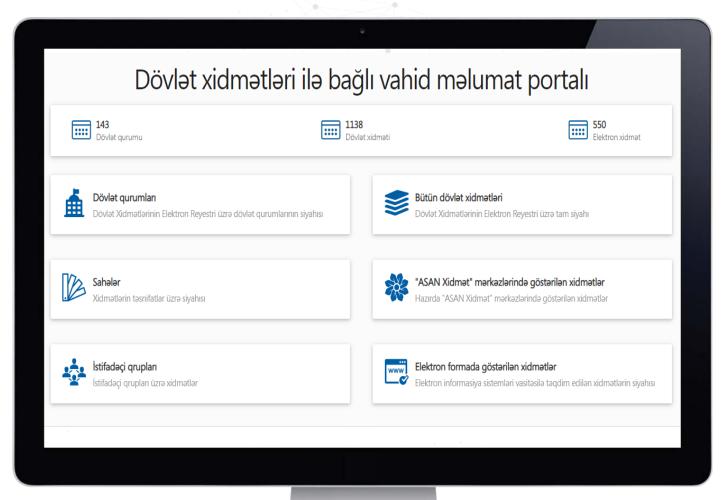
143

Number of public services:

1138

Number of e-service:

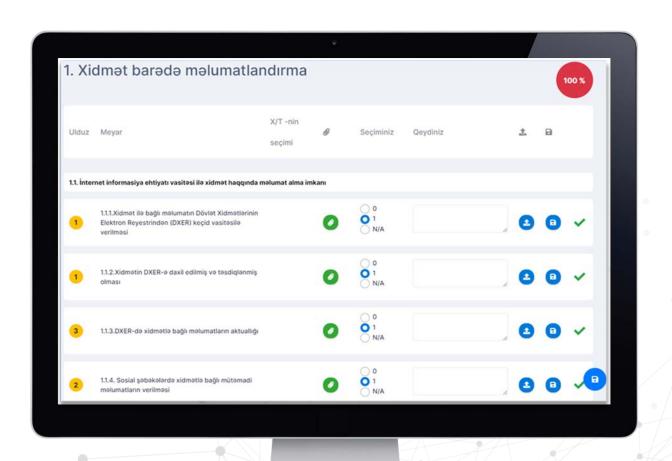
550



ASAN Assessment Index

The services that show the best result (5-star service) in all parameters are identified





• Awareness of Public Institutions

Assessment of Services

Analysis of Assessment

Announcement of Results

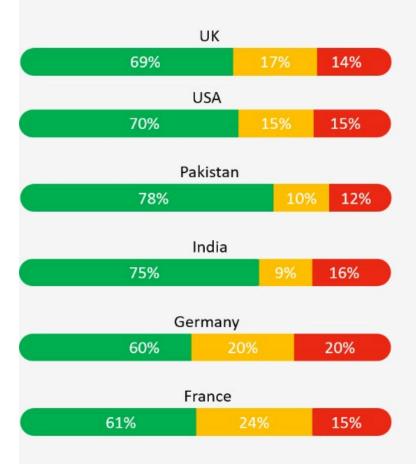
E - visa in 3 steps

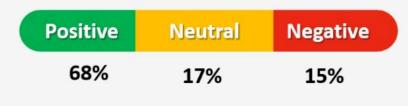


Survey Payment Download



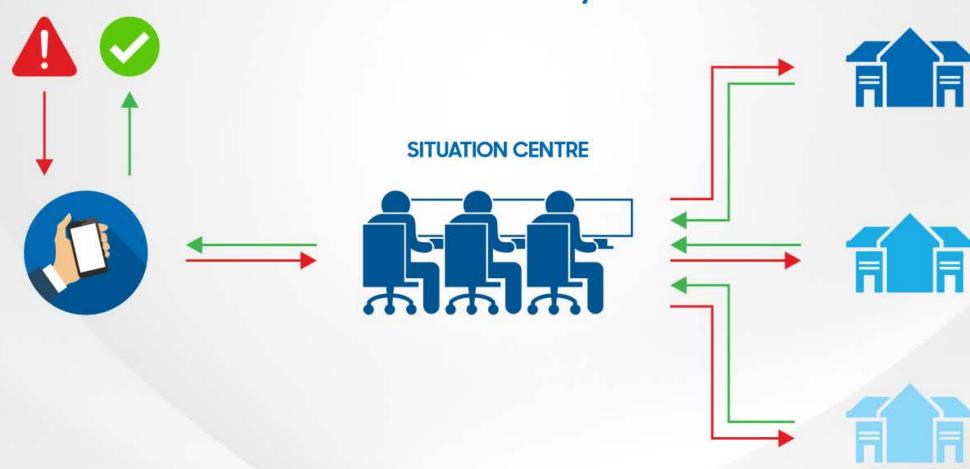
Machine Learning Analysis Results of Tourist Reviews about Azerbaijan







"ASAN Appeal" Information System



There is a solution to each problem





"INNOLAND"



IT TRAINING AND EDUCATION 02 CENTER



INCUBATION 04

INNOLAND













Simplified Support to Family Businesses



Decorative-applied folk art field and other related fields



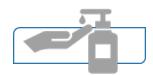
432



Food fields

115

562
ABAD
Members



Hygiene Products

1

And others

14

6 Regional Centers

12 Exhibition sale centers



International Relations

20+

Memoranda signed with countries and international organizations

1000+

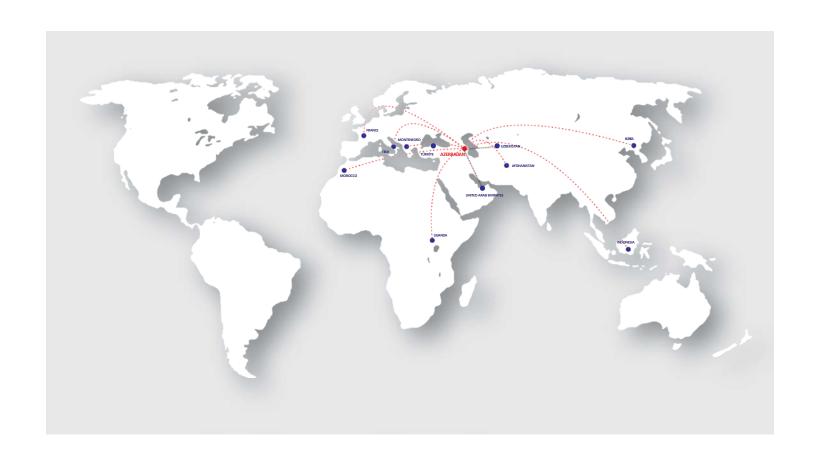
Meetings with foreign country representatives

100+

Coverage in the global media

70+

Presentations on "ASAN Service" delivered across the world



ACHIEVEMENTS

"Improvement of the public service delivery" United Nations Prize 2015



UN Special Award for Promoting Innovation in the Digital Public Service Delivery 2019



UCLG Africa – ASAN – AMPCC International Award

Categories to be awarded:

- 1. Promoting Local and Regional Effectiveness
- 2. Promoting Quality Local and Regional Public Services













"Best Government Service in the World" award









Resolutions adopted by the United Nations Human Rights Council in 2018 and in 2023 on

"Promoting human rights and the Sustainable Development Goals through transparent, accountable and efficient public services delivery" based on the initiative of the Republic of Azerbaijan

United Nations A/HRC/37/L.16



General Assembly

Distr.: Limited 19 March 2018

Original: English

Human Rights Council

Thirty-seventh session
26 February–23 March 2018
Agenda item 3
Promotion and protection of all human rights, civil,
political, economic, social and cultural rights,
including the right to development

Afghanistan, Azerbaijan,* Chile, Ecuador, Georgia, Kenya, Maldives,* Nepal, Philippines, Portugal,* Republic of Moldova,* Saudi Arabia, Spain, Thailand,* Togo,† Turkey,* Uruguay:* draft resolution

37/... Promoting human rights and the Sustainable Development Goals through transparent, accountable and efficient public services delivery

United Nations

A/HRC/52/L.6



General Assembly

Distr.: Limited 23 March 2023

Original: English

Human Rights Council

Fifty-second session 27 February—4 April 2023 Agenda item 3 Promotion and protection of all human rights, civil, political, economic, social and cultural rights, including the right to development

Australia,* Azerbaijan,* Canada,* Chile, Costa Rica, Ecuador,* France, Georgia, Germany, Kenya,* Lithuania, Luxembourg, Malaysia, Montenegro, Norway,* Peru,* Portugal,* Romania, Spain,* Thailand,* Türkiye,* Ukraine and United States of America: draft resolution

 Promoting human rights and the Sustainable Development Goals through transparent, accountable and efficient public service delivery

ASAN International Association

- Azerbaijan
- Türkiye
- Indonesia
- Morocco
- Montenegro
- United Arab Emirates
- Uganda
- Afghanistan





ASAN International Trainings







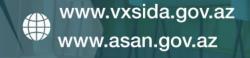
1

SAPSSI shares its achievements on providing effective public services and supports the development of skills and enriching knowledge of international partners in relevant spheres.

2

SAPSSI has already organized trainings for representatives of foreign partner organizations (Uzbekistan, Uganda, Indonesia and etc.), both in Azerbaijan and in those countries. SAPSSI also conducts training programs online.





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- www.youtube.com/user/asanxidmat